

Cireson Asset Management Training

TIME/LENGTH	SESSION	COMMENTS/NOTES
Day 1		
45 minutes	Overview, Installation and General Configuration	<ul style="list-style-type: none"> • General overview of CAM in relation to Service Manager, Configuration Manager, and Active Directory • Review installation/upgrade process • Overview of general asset management configuration settings
1 hour	Workflow Settings Configuration	<ul style="list-style-type: none"> • Discuss workflow configuration settings
10 minutes	Break	
15 minutes	Overview of Lists	<ul style="list-style-type: none"> • Update Cireson Asset Management lists
2 hours	Review of Hardware Assets	<ul style="list-style-type: none"> • Deep dive review of the Hardware Assets module
1 hour	Break	
2 hours	Review of Software Assets	<ul style="list-style-type: none"> • Deep dive review of the Software Assets module
10 minutes	Break	
2 hours	Review of Business and Financial Asset Management modules	<ul style="list-style-type: none"> • Overview of modules below below: <ul style="list-style-type: none"> • Organizations, Locations, and Subnets • Warranty, Lease, and Support and Maintenance Contracts • Cost Centers, Purchase Orders, Invoices, Purchases, and Licenses • Catalog Items, Standards, and Vendors
Day 2		
2 hours	SCSM Fundamentals and their impact on Cireson Asset Management	<ul style="list-style-type: none"> • Explore how to create custom views to scope the set of data that you want to view • Configure security to grant access for your users to CAM in Service Manager and the Cireson Portal • Creation of notification subscription, email templates and events
10 minutes	Break	

1 hour	Configuration Manager Connectors and Software Metering	<ul style="list-style-type: none"> • Get Configuration Manager ready for Asset Management functionality • Setup Configuration Manager connector and software metering connectors
1 hour	Data Import Overview	<ul style="list-style-type: none"> • Overview of Asset Import and Asset Excel admin settings • How to use a Cireson provided master spreadsheet to create CSV files • How to quickly and efficiently import custom data into asset management from various data sources • Associate financial, contractual, and business data with our hardware and software assets
1 hour	Break	
1 hour	Leveraging Authoring Tool for Extensibility	<ul style="list-style-type: none"> • How to customize a asset management form in the Service Manager • How to customize an asset management form in the Cireson Portal
30 minutes	Asset Management with Service Management	<ul style="list-style-type: none"> • Benefits of using Asset Management modules to build Request Offerings • Relate work items to assets
10 Minutes	Break	
2 hours	Asset Management Reporting	<ul style="list-style-type: none"> • Overview of Asset Management reports provided with the Cireson Asset Management app • How to create a custom report/dashboard
30 minutes	Review documentation/resources available	<ul style="list-style-type: none"> • Review available resources available (exploring user guides/videos, submitting feature requests and general questions, raising incidents, etc.): <ul style="list-style-type: none"> • Knowledge Base • Cireson Support Portal • Community Site • Vimeo